2021 Providence Medicare Advantage Plan Information

Thank you for your interest in applying for the Providence Medicare Advantage plan. Below are links to the items which are part of the Enrollment Packet you would receive if we were to mail it to you. Please take note and make sure to review the information. You will be receiving an "Enrollment Verification Call" from Providence within 7 days of the application receipt.

Enrollment Packet – click links below to view the information

Star Rating

Download Application: Prime, Bridge 1, Choice 001, Extra 001 / Focus & Select / Timber, Bridge 2, Choice 002,

Extra 002 / Compass & Latitude / Enrich

Summary of Benefits: Bridge 1 / Bridge 2 / Choice / Compass / Enrich / Extra / Focus / Prime / Select / Timber /

Latitude

Pharmacy & Provider Search

Formulary

Initial Enrollment Period (IEP)

If you are new to Medicare, you can enroll during your Initial Enrollment Period (IEP); the three months before, the month of, and the three months after your Part B effective date. Once you have been enrolled in a Medicare Plan, you can only make changes during the Annual Enrollment Period (AEP). Please be aware of the AEP dates are now October 15th to December 7th. This will give you a January 1st effective date for your new plan.

Annual Enrollment Period (AEP)

Applications must be signed and dated on, or between October 15th and December 7th. *If they are signed prior to October 15th they will be returned to you with a new application.* If they are received after December 7th, you will not be able to change plans until the next AEP for January of the following year.

Special Enrollment Period (SEP)

There are a number of reasons for Special Enrollments; Loss of a job that provides benefits, death of a spouse who's plan provided benefits, moving to an area where your old plan is not available, etc...

Once you submit your application to us, we will review your application for completeness and accuracy before we submit it to the company. You may fax, upload, email or mail your application in to CDA Insurance:

CDA Insurance LLC

PO Box 26540 Eugene, Oregon 97402 Fax: 1.541.284.2994 or 888.632.5470

Secure File Upload: <u>Click here</u> Email: <u>cs@cda-insurance.com</u>

If you should have any questions on the application, please call a licensed insurance agent at 1.800.884.2343 or 1.541.434.9613. Our website: https://medicare-oregon.com/

Y0062 MULTIPLAN CDA INSURANCE Oregon 2021



EXHIBIT 1: MODEL INDIVIDUAL ENROLLMENT REQUEST FORM TO ENROLL IN A MEDICARE ADVANTAGE PLAN (PART C) OR MEDICARE PRESCRIPTION DRUG PLAN (PART D)

Who can use this form?

People with Medicare who want to join a Medicare Advantage Plan or Medicare Prescription Drug Plan

To join a plan, you must:

- + Be a United States citizen or be lawfully present in the U.S.
- + Live in the plan's service area

Important: To join a Medicare Advantage Plan, you must also have both:

- + Medicare Part A (Hospital Insurance)
- + Medicare Part B (Medical Insurance)

When do I use this form?

You can join a plan:

- + Between October 15 December 7 each year (for coverage starting January 1)
- + Within 3 months of first getting Medicare
- + In certain situations where you're allowed to join or switch plans

Visit **Medicare.gov** to learn more about when you can sign up for a plan.

What do I need to complete this form?

- + Your Medicare Number (the number on your red, white, and blue Medicare card)
- + Your permanent address and phone number

Note: You must complete all items in Section 1. The items in Section 2 are optional — you can't be denied coverage because you don't fill them out.

Reminders:

- + If you want to join a plan during fall open enrollment (October 15-December 7), the plan must get your completed form by December 7.
- + Your plan will send you a bill for the plan's premium. You can choose to sign up to have your premium payments deducted from your bank account or your monthly Social Security (or Railroad Retirement Board) benefit.

What happens next?

Submit your completed and signed form using one of the three options below:

Providence Medicare Advantage Plans P.O. Box 5548

Portland, OR 97228-5548

Scan and fax pages to:

503-574-8653

Scan and email pages to:

provMedicare@providence.org

Once they process your request to join, they'll contact you.

How do I get help with this form?

Call Providence Medicare Advantage Plans at **503-574-6508** or **1-855-234-2495**. TTY users can call **711**.

Or, call Medicare at **1-800-MEDICARE** (**1-800-633-4227**). TTY users can call **1-877-486-2048**.

En español: Llame a Providence Medicare Advantage Plans al 503-574-6508 or 1-855-234-2495/TTY: 711 o a Medicare gratis al 1-800-633-4227 y oprima el 2 para asistencia en español y un representante estará disponible para asistirle.

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-NEW. The time required to complete this information is estimated to average 20 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

IMPORTANT

Do not send this form or any items with your personal information (such as claims, payments, medical records, etc.) to the PRA Reports Clearance Office. Any items we get that aren't about how to improve this form or its collection burden (outlined in OMB 0938-1378) will be destroyed. It will not be kept, reviewed, or forwarded to the plan. See "What happens next?" on this page to send your completed form to the plan.

Section 1 – All fields on this page are required (unless marked optional)			
Select the plan you want to Providence Medicare Focus Medicare Select Medicare	Medical (HMO) - \$128 per mo		
To enroll in an Optional plan you want to join:	Supplemental Dental	Plan*, pl	ease select the
For Providence Medicare Focus N	Medical (HMO) and Providence	e Medicare S	Select Medical (HMO-POS):
☐ Basic Wrap: \$29.40 per mor ☐ Enhanced Wrap: \$42.20 per			
*I understand enrollment in the particle maintain my coverage in Provid optional supplemental dental particle supplemental dental plan premplan information when I receive covered by the plan.	ence Medicare Advantage Pla lan selected. Additionally, I un iium in order to maintain my co	ns in order to derstand tha overage. I wi	b be enrolled in the at I must pay the optional II read the optional benefit
FIRST name	LAST name		Middle Initial
Birth date (MM/DD/YYYY)	SEX: □Male □Female	Phor	ne number
Permanent Residence street add	dress (Don't enter a PO Box)		
City	County	State	ZIP code
Mailing address, if different from	n your permanent address (PO	Box allowed):
Street Address			
City	State		ZIP code
Your Medicare informat	ion:		
	/ /		/ /
Medicare Number	Hospital (Part A) Effective Date		Medical (Part B) Effective Date

Answer these important questions:		
Will you have other coverage in addition to Providence Medicare Advantage Plans? Some individuals may have other coverage, including other private insurance, TRICARE, Federal employee health benefits coverage, VA benefits, or State pharmaceutical assistance programs. If "yes," please list your other coverage and your identification (ID) number for this coverage.	□Yes erage.	□No
Name of other coverage		
ID number for this coverage Group number for this coverage		
Check all that apply: ☐ Medical ☐ Vision ☐ Dental ☐ Prescription		

IMPORTANT: Read and sign below:

- + I must keep both Hospital (Part A) and Medical (Part B) to stay in Providence Medicare Advantage Plans.
- + By joining this Medicare Advantage Plan or Medicare Prescription Drug Plan, I acknowledge that Providence Medicare Advantage Plans will share my information with Medicare, who may use it to track my enrollment, to make payments, and for other purposes allowed by Federal law that authorize the collection of this information (see Privacy Act Statement below).
- + Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.
- + The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.
- + I understand that people with Medicare are generally not covered under Medicare while out of the country, except for limited coverage near the U.S. border.
- + I understand that when my Providence Medicare Advantage Plans coverage begins, I must get all of my medical and prescription drug benefits from Providence Medicare Advantage Plans. Benefits and services provided by Providence Medicare Advantage Plans and contained in my Providence Medicare Advantage Plans "Evidence of Coverage" document (also known as a member contract or subscriber agreement) will be covered. Neither Medicare nor Providence Medicare Advantage Plans will pay for benefits or services that are not covered.
- + I understand that my signature (or the signature of the person legally authorized to act on my behalf) on this application means that I have read and understand the contents of this application. If signed by an authorized representative (as described above), this signature certifies that:
 - 1) This person is authorized under State law to complete this enrollment, and
 - 2) Documentation of this authority is available upon request by Medicare.

Signature	Today's date
If you are the authorized re	presentative, sign above and fill out these fields:
Name	Address
Phone number	Relationship to enrollee
AGENT USE ONLY	
Tiffany Jackson AGENT NAME 14254716	DATE / / /
NPN #	REQUESTED DATE OF COVERAGE

Section 2 – All fields on this page are optional		
Answering these questions is your choice. You can't be denied coverage because you don't fill them out.		
Are you Hispanic, Latino/a, or S No, not of Hispanic, Latino Yes, Puerto Rican Yes, another Hispanic, Latino I choose not to answer.	o/a, or Spanish origin	oly. s, Mexican, Mexican American, icano/a s, Cuban
What's your race? Select all that	t apply.	
 □ White □ Asian Indian □ Japanese □ Other Asian □ Guamanian or Chamorro □ I choose not to answer. 	 □ Black or African American □ Chinese □ Korean □ Native Hawaiian □ Other Pacific Islander 	☐ American Indian or Alaska Native☐ Filipino☐ Vietnamese☐ Samoan
Select one if you want us to sen Braille Large print	d you information in an accessib	ole format.
Please contact Providence Medicare Advantage Plans at 1-800-603-2340 or 503-574-8000 if you need information in an accessible format other than what's listed above. Our office hours are seven days a week, 8 a.m. to 8 p.m. (Pacific Time). TTY users can call 711.		
Do you work? D	oes your spouse work?	
List your Primary Care Provider ((PCP), clinic, or health center:	

Paying	your	plan	premiums
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You can pay your monthly plan premium by mail each month. You can also choose to pay your premium by having it automatically taken out of your Social Security or Railroad Retirement Board (RRB) benefit each month.

Please select a premium payment option:
\square Get a monthly bill – Once you receive your first bill, you can choose a different payment option:
+ You can pay by credit/debit card or checking/savings account: One-time or recurring payments can be made via your myProvidence account at myProvidence.com or through the Providence website at providence.org/premiumpay.
+ You can pay by phone: Self Service is available 24 hours a day, 7 days a week, at 1-888-821-2097, TTY: 711.
☐ Automatic deduction from your monthly Social Security or Railroad Retirement Board (RRB) benefit check.
I get monthly benefits from: \square Social Security \square RRB
(The Social Security/RRB deduction may take two or more months to begin after Social Security or RRB approves the deduction. You may receive an invoice for the first few months before the withholding begins. If Social Security or RRB does not approve your request for automatic deduction, we will send you a letter and paper bill for your monthly premiums.)

PRIVACY ACT STATEMENT

The Centers for Medicare & Medicaid Services (CMS) collects information from Medicare plans to track beneficiary enrollment in Medicare Advantage (MA) or Prescription Drug Plans (PDP), improve care, and for the payment of Medicare benefits. Sections 1851 and 1860D-1 of the Social Security Act and 42 CFR §§ 422.50, 422.60, 423.30 and 423.32 authorize the collection of this information. CMS may use, disclose and exchange enrollment data from Medicare beneficiaries as specified in the System of Records Notice (SORN) "Medicare Advantage Prescription Drug (MARx)", System No. 09-70-0588. Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.

Attestation of Eligibility for an Enrollment Period

Typically, you may enroll in a Medicare Advantage plan only during the Annual Enrollment Period from October 15 through December 7 of each year. There are exceptions that may allow you to enroll in a Medicare Advantage plan outside of this period.

Please read the following statements carefully and check the box if the statement applies to you.

By checking any of the following boxes you are certifying that, to the best of your knowledge, you are

eligible for an Enrollment Period. If we later determine that this information is incorrect, you may be

disenrolled. ☐ I am new to Medicare. ☐ I recently had a change in my Medicaid (newly got Medicaid, had a change in level of ☐ I am leaving employer or union coverage on Medicaid assistance, or lost Medicaid) on (insert date): ____ /_________________ (insert date):____ /___ __/_____ ☐ I recently had a change in my Extra Help ☐ I belong to a pharmacy assistance program paying for Medicare prescription drug provided by my state. coverage (newly got Extra Help, had a change in the level of Extra Help, or lost ☐ I recently left a PACE program on (insert date):____ /__ /___ Extra Help) on (insert date): ____ /__ __/__ ☐ I have both Medicare and Medicaid (or my ☐ I am enrolling during the Annual Enrollment state helps pay for my Medicare premiums) Period (October 15-December 7) or Special or I get Extra Help paying for my Medicare Enrollment Period. prescription drug coverage, but I haven't had a change. ☐ I am enrolled in a Medicare Advantage plan and want to make a change during the ☐ I am moving into, live in, or recently moved Medicare Advantage Open Enrollment Period out of a Long-Term Care Facility (for (MA OEP) (January 1-March 31). example, a nursing home or long term care facility). I moved/will move into the facility ☐ I recently moved outside of the service area on (insert date): ____ /___ __/____ for my current plan or I recently moved and I moved/will move out of the facility on this plan is a new option for me. I moved on (insert date): ____ /__ ___/___ (insert date):____ /__ ___/________ ☐ I recently involuntarily lost my creditable ☐ I recently was released from incarceration. I was released on prescription drug coverage (coverage as (insert date): ____ /__ ___/_ good as Medicare's). I lost my drug coverage on (insert date):____/___/______ ☐ I recently returned to the United States after living permanently outside of the U.S. ☐ My plan is ending its contract with Medicare, I returned to the U.S. on or Medicare is ending its contract with my (insert date): ____ /__ /___ /___ plan (insert date): ____ /___ ___/___ ☐ I recently obtained lawful presence status in the United States. I got this status on

(insert date): ____ /__ __/___

 I was enrolled in a plan by Medicare (or my state) and I want to choose a different plan. My enrollment in that plan started on (insert date): /	☐ I was affected by a weather-related emergency or major disaster (as declared by the Federal Emergency Management Agency (FEMA)). One of the other statements here applied to me, but I was unable to make my enrollment because of the natural disaster.		
qualification required to be in that plan. I was disenrolled from the SNP on (insert date): //	☐ I was impacted by a significant network change with my current plan and was notified on (insert date): / //		

If none of these statements applies to you or you're not sure, please contact Providence Medicare Advantage Plans at 1-800-603-2340 or 503-574-8000 (TTY users should call 711) to see if you are eligible to enroll. We are open seven days a week, 8 a.m. to 8 p.m. (Pacific Time).